



NETWORK LICENSING: NO VALID LICENSE FOUND. CLOSING DOWN. VERSION OF VENDOR DAEMON IS TOO OLD

- If you get the following license error message when trying to run new versions of Sesam or Nauticus Hull:

No valid license found or Unable to check out any license

Application name : xxx
ERROR: While checking out a license.
Version of vendor daemon is too old.

then note that new versions of Sesam and Nauticus Hull are created with newer versions of FlexNet licensing, requiring license manager or dongle driver on the same version level.

The fix is to upgrade the license manager (for server licenses) or dongle driver (for dongle licenses) to the latest version.

The FlexLM version listed further down in the error message shows the minimum required level of the license manager, e.g.:
FlexLM version: 11.17.0.0.

The license manager is supported only on 64 bit systems (since 2017). The latest version of the license manager is always included in the Sesam and Nauticus Hull packages, and you can also be directly downloaded from the customer portal (under Sesam) or <https://sesam.dnv.com/download/programs.html>

- **Install latest license Manager**

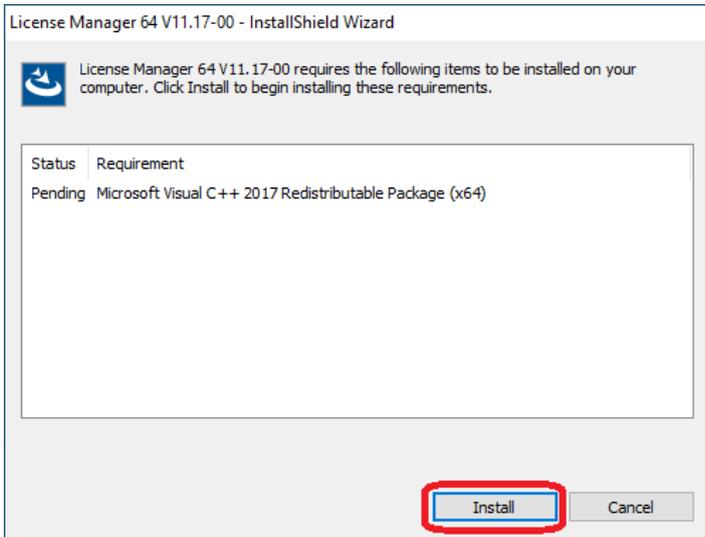
After you open website, you can find below license manager (or newer) installation information in 64-bit tab, click on the 'License Manager', the installation package will be downloaded automatically.

License Manager	11.17-00	54,291 KB
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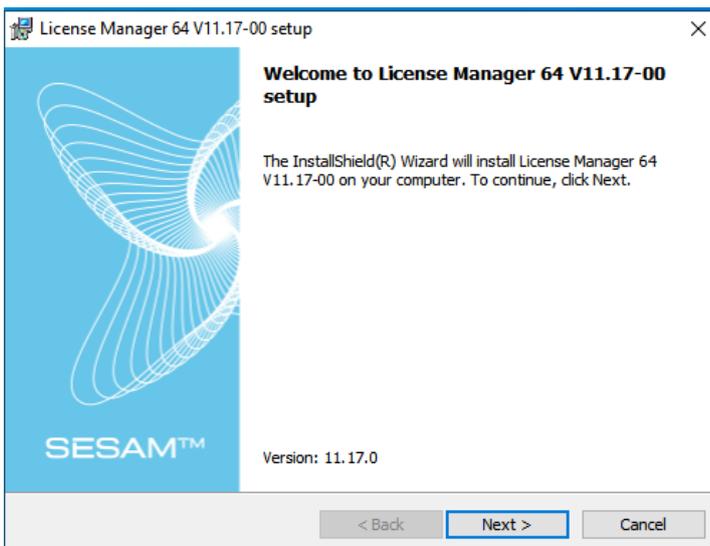
After unzip the downloaded file, double click setup.exe to launch license manager installer.

Name	Date modified	Type	Size
ISSetupPrerequisites	6/18/2020 6:39 PM	File folder	
0x0409.ini	6/17/2020 9:19 PM	Configuration sett...	22 KB
Data1.cab	6/17/2020 9:19 PM	CAB archive	34,531 KB
License Manager 64 V11.17-00.msi	6/17/2020 9:19 PM	Windows Installer ...	8,309 KB
setup.exe	6/17/2020 9:12 PM	Application	1,285 KB
Setup.ini	6/17/2020 9:12 PM	Configuration sett...	6 KB

The latest license manager requires Microsoft Visual C++ 2017, if below dialog pops up, please click 'Install'. If no below dialog pops up, ignore it.



After above Microsoft Visual C++ installed, you need to restart the windows normally. After that, below license manager setup will launch automatically, click Next until setup complete.



- **Launch the product, the issue should be fixed.**
If still not works, please [contact](#) us.

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